

**BRIGHTSPEED LOCAL TERMS OF SERVICE:  
UNLIMITED NATIONWIDE CALLING OR  
ESSENTIAL HOME PHONE WITH 30 MINUTES LONG DISTANCE (GRANDFATHERED)  
SPECIAL PACKAGED OFFERING**

This service-specific Local Terms of Service and the company-specific Service Agreement (a.k.a. Standard Agreement, End User Agreement, or Standard Terms and Conditions) located at [Service Agreements | Brightspeed](#), where applicable, govern Unlimited Nationwide Calling or Essential Home Phone with 30 Minutes Long Distance in the following states for the companies shown, each company referred to herein as "Brightspeed":

State	Companies
Alabama	Brightspeed of Alabama, LLC (f.k.a. CenturyTel of Alabama, LLC) Brightspeed of Southern Alabama, LLC (f.k.a. Gulf Telephone Company)
Arkansas	Brightspeed of Louisiana, LLC (f.k.a. CenturyLink of Louisiana, Inc.) Brightspeed of Arkansas, LLC (f.k.a. CenturyTel of Arkansas, Inc.) Brightspeed of Central Arkansas, LLC (f.k.a. CenturyTel of Central Arkansas, LLC) Brightspeed of Missouri, LLC (f.k.a. CenturyTel of Missouri, LLC) Brightspeed of Northern Arkansas, LLC (f.k.a. CenturyTel of Mountain Home, Inc.) Brightspeed of Northwest Arkansas, LLC (f.k.a. CenturyTel of Northwest Arkansas, LLC) Brightspeed of South Central Arkansas, LLC (f.k.a. CenturyTel of Redfield, Inc.) Brightspeed of South Arkansas, LLC (f.k.a. CenturyTel of South Arkansas, Inc.)
Georgia	Brightspeed of Georgia, LLC (f.k.a. Coastal Utilities, Inc.)
Illinois	Brightspeed of Illinois, LLC (f.k.a. Gallatin River Communications LLC)
Indiana	Brightspeed of Central Indiana, LLC (f.k.a. CenturyTel of Central Indiana, Inc.) Brightspeed of Southern Indiana, LLC (f.k.a. CenturyTel of Odon, Inc.) Brightspeed of Indiana, LLC (f.k.a. United Telephone Company of Indiana, Inc.)
Iowa	Brightspeed of West Missouri, LLC (f.k.a. Embarq Missouri, Inc.)
Michigan	Brightspeed of Central Michigan, Inc. (f.k.a. CenturyTel Midwest – Michigan, Inc.) Brightspeed of Michigan, Inc. (f.k.a. CenturyTel of Michigan, Inc.) Brightspeed of Northern Michigan, Inc. (f.k.a. CenturyTel of Northern Michigan, Inc.) Brightspeed of Upper Michigan, Inc. (f.k.a. CenturyTel of Upper Michigan, Inc.)
Mississippi	Brightspeed of Mississippi, LLC (f.k.a. CenturyTel of North Mississippi, Inc.)
Missouri	Brightspeed of West Missouri, LLC (f.k.a. Embarq Missouri, Inc.) Brightspeed of Missouri, LLC (f.k.a. CenturyTel of Missouri, LLC) Brightspeed of East Missouri, LLC (f.k.a. Spectra Communications Group, LLC) Brightspeed of Northwest Arkansas, LLC (f.k.a. CenturyTel of Northwest Arkansas, LLC)
North Carolina	Brightspeed of Eastern North Carolina, LLC (f.k.a. Carolina Telephone and Telegraph Company LLC) Brightspeed of North Carolina, LLC (f.k.a. Central Telephone Company) Brightspeed of Central North Carolina, LLC (f.k.a. Mebtel, Inc.)
Ohio	Brightspeed of Northcentral Ohio, Inc. (f.k.a. CenturyTel of Ohio, Inc.) Brightspeed of Ohio, Inc. (f.k.a. United Telephone Company of Ohio)
Oklahoma	Brightspeed of Northwest Arkansas, LLC (f.k.a. CenturyTel of Northwest Arkansas, LLC)
South Carolina	Brightspeed of South Carolina, LLC (f.k.a. United Telephone Company of the Carolinas, LLC)

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 (Cont'd)

State	Companies
Tennessee	Brightspeed of Western Tennessee, LLC (f.k.a. CenturyTel of Adamsville, Inc.) Brightspeed of Eastern Tennessee, LLC (f.k.a. CenturyTel of Claiborne, Inc.) Brightspeed of Southern Tennessee, LLC (f.k.a. CenturyTel of Ooltewah-Collegedale, Inc.) Brightspeed of Appalachia, LLC (f.k.a. United Telephone Southeast, LLC)
Texas	Brightspeed of Louisiana, LLC (f.k.a. CenturyLink of Louisiana, LLC)
Wisconsin	Brightspeed of Central Wisconsin, LLC (f.k.a. CenturyTel of Central Wisconsin, LLC) Brightspeed of Eastern Wisconsin, LLC (f.k.a. CenturyTel of Fairwater-Brandon-Alto, LLC) Brightspeed of Northeastern Wisconsin, LLC (CenturyTel of Forestville, LLC) Brightspeed of East Central Wisconsin, LLC (f.k.a. CenturyTel of Larsen-Readfield, LLC) Brightspeed of Midwest Wisconsin, LLC (f.k.a. CenturyTel of Monroe County, LLC) Brightspeed of Northern Wisconsin, LLC (f.k.a. CenturyTel of Northern Wisconsin, LLC) Brightspeed of Northwest Wisconsin, LLC (f.k.a. CenturyTel of Northwest Wisconsin, LLC) Brightspeed of Southern Wisconsin, LLC (f.k.a. CenturyTel of Southern Wisconsin, LLC) Brightspeed of North Central Wisconsin, LLC (f.k.a. CenturyTel of the Midwest-Kendall, LLC) Brightspeed of Western Wisconsin, LLC (f.k.a. CenturyTel of the Midwest-Wisconsin, LLC) Brightspeed of Wisconsin, LLC (f.k.a. CenturyTel of Wisconsin, LLC)

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Effective February 18, 2019, Essential Home Phone With 30 Minutes Long Distance is grandfathered. Availability to current customers is limited to lines and features in service at existing locations.

As of March 1, 2022, changes, additions, or transfer of service will not be permitted on accounts associated with a grandfathered bundle or package or other grandfathered feature or service. This change does not impact services or features currently provided on grandfathered accounts. A grandfathered service is one that is no longer sold, and availability is limited to lines currently in service at existing locations. Changes, additions, or transfer of service will be allowed when customers migrate from a grandfathered service to a currently available service. Customers may remove any service or feature from their accounts at any time; however, grandfathered services removed may not be subsequently reinstated.

1. DESCRIPTION

- 1.1 Unlimited Nationwide Calling or Essential Home Phone with 30 Minutes Long Distance is an optional enrollment plan that permits residence customers who subscribe to qualifying products and services to receive Local Exchange Service and additional features and services for a flat monthly rate.
- 1.2 In addition to the terms in this section, the Residence Local Exchange service component, including each local feature or service component and related service charges, of the Unlimited Nationwide Calling or Essential Home Phone with 30 Minutes Long Distance calling plans is governed by the terms and conditions for Local Exchange Service (one-party residence line) located in the applicable Tariff, guidebook, schedule and/or Local Terms of Service which may be found at [www.Brightspeed.com/tariffs](http://www.Brightspeed.com/tariffs) for each company listed in the table on Pages 1 and 2.
- 1.3 Customers must subscribe to either the Unlimited Nationwide Calling or 30 Minutes Long Distance calling plan provided by Brightspeed Broadband, LLC (f.k.a. CenturyLink Communications, LLC) for each package provided at a customer location .

At [www.Brightspeed.com/tariffs](http://www.Brightspeed.com/tariffs), the following information will direct you to the applicable terms, conditions and rates that govern the Unlimited Nationwide Calling or 30 Minutes Long Distance plans.

Jurisdiction: *[Enter the applicable state for intrastate terms, conditions and rates] or*

*[Enter "Interstate (FCC)" for interstate terms, conditions and rates and select Rates and Services Schedule Interstate No. 3]*

Entity Type: *[Select IXC]*

Entity Name: *[Select Brightspeed Broadband, LLC]*

Tariff Type: *[Select Interexchange]*

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1. DESCRIPTION (Cont'd)

1.4 Unlimited Nationwide Calling or Essential Home Phone w/ 30 Minutes LD includes a flat rate one-party residence line with Touch tone, flat rate Extended Area Service, unlimited expanded local calling (where available) and the following services and features:

- Anonymous Call Rejection
- Call Forward Busy – Fixed
- Call Forward No Answer – Fixed
- Call Forward Remote Access (where available)
- Call Forwarding
- Call Waiting ID
- Caller ID with Name
- Enhanced Call Waiting (includes Cancel Call Waiting)
- Message Waiting
- Repeat Dial
- Return Call
- Selective Call Acceptance
- Selective Call Forwarding
- Selective Call Rejection
- Selective Call Ring
- Three-Way Calling
- Voicemail

2. REGULATIONS

2.1 Components of Unlimited Nationwide Calling or Essential Home Phone w/ 30 Minutes LD will be converted to ala carte rates for the remaining services if customers remove any of the qualifying services.

2.2 All terms and conditions specified elsewhere for the respective services/features requested as part of this plan shall apply.

2.3 Services selected as part of this plan can only be provided where technically available and compatible with other services the customer may choose to order.

2.4 Unlimited Nationwide Calling or Essential Home Phone w/ 30 Minutes LD cannot be combined with any other discounts unless otherwise specified.

2.5 This plan is not available to customers who are or become toll restricted. Service Charges will not apply for those existing lines converted, in-place, to residence exchange service due to company-initiated toll restrictions. Such customers will not be permitted to re-enroll in this plan until such time as all associated unpaid balances are satisfactorily paid in full.

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3. APPLICATION OF CHARGES

3.1 The monthly rate includes a flat rate one-party residence line with Touch tone, flat rate EAS, expanded local calling (where available), features, and the following fees and surcharges: Interstate Subscriber Line Charge, Intrastate Subscriber Line Charge (where applicable), Access Recovery Charge, Facilities Relocation Charge (where applicable), and certain additional state-specific charges as follows:

State	Company	Fee/Surcharge
Illinois	Brightspeed of Illinois, LLC (f.k.a. Gallatin River Communications LLC)	Local Measured Service
Michigan	Brightspeed of Central Michigan, Inc. (f.k.a. CenturyTel Midwest – Michigan, Inc. Brightspeed of Michigan, Inc. (f.k.a. CenturyTel of Michigan, Inc. Brightspeed of Northern Michigan, Inc. (f.k.a. CenturyTel of Northern Michigan, Inc. Brightspeed of Upper Michigan, Inc. (f.k.a. CenturyTel of Upper Michigan, Inc.	State Fund
Ohio	Brightspeed of Northcentral Ohio, Inc. (f.k.a. CenturyTel of Ohio, Inc. Brightspeed of Ohio, Inc. (f.k.a. United Telephone Company of Ohio	State Telecommunications Relay Service Fund

3.2 Service Charges will not apply for new and additional package lines and moves of existing lines.

3.3 Service Charges do not apply when Unlimited Nationwide Calling or Essential Home Phone w/ 30 Minutes LD replaces existing Local Exchange Service. The normally applicable Service Charges do apply when Customers request a change back to Local Exchange Service.

3.4 The Company retains the right, in its sole discretion, to change some or all of the network technology on which it delivers this service and the associated long distance service, including a change to Voice over Internet Protocol technology. If the Company's network technology changes in such a way that this tariff will no longer apply to Unlimited Nationwide Calling or Essential Home Phone w/ 30 Minutes LD, the following monthly rate will continue to apply, and the new service(s) or plan(s) will be governed by separate, commercial terms between the Company and the customer.

4. RATES AND CHARGES

4.1 Rates and charges for this service are located in the applicable Tariff, guidebook, schedule and/or Local Terms of Service which may be found at [www.Brightspeed.com/tariffs](http://www.Brightspeed.com/tariffs) for each company listed in the table on Pages 1 and 2.

4.2 Monthly rates referenced in 4.1 do not include rates for Unlimited Nationwide Calling or 30 Minutes Long Distance calling plans provided by Brightspeed Broadband, LLC (f.k.a. CenturyLink Communications, LLC) or for optional deregulated High Speed Internet provided by the Company; however, the rates for all these services will appear as a single line item on the customer's bill.